

Black Friday Mystery Box Promotion

Terms & Conditions

VaultMarkets (Pty) Ltd (Reg. No. 2021/596850/07) | Juristic Representative of RocketX (Pty) Ltd, FSP No. 52142

1. Definitions

1.1 "Account" means a live trading account held in the Client's own name with the Organiser. Demo accounts are excluded.

1.2 "AML" means Anti-Money Laundering, being the laws, regulations and procedures intended to prevent money laundering and related financial crimes, with which Clients must comply as part of the Verification Process.

1.3 "Campaign Day" means each of Tuesday 24, Wednesday 25, Thursday 26 and Friday 27 November 2026, each running from 00:00:00 to 23:59:59 SAST.

1.4 "Campaign Period" means the period from 00:00:00 SAST on Tuesday 24 November 2026 to 23:59:59 SAST on Friday 27 November 2026.

1.5 "Client" means an individual who holds an Account with the Organiser, meets the Eligibility Criteria and agrees to these Terms & Conditions.

1.6 "Closed Trade" means a position on an Account that has been opened and fully or partially closed, where the time of closing falls within a Campaign Day.

1.7 "Coins" has the meaning given to it in the Loyalty Program T&Cs.

1.8 "Eligibility Criteria" means the requirements a Client must meet to take part in the Promotion, as set out in Section 5.

1.9 "Games Vault" means the games section of the Organiser's loyalty platform in which Mystery Boxes are held and opened.

1.10 "Know Your Customer (KYC)" refers to the process of verifying the identity of Clients as part of the Organiser's due diligence procedures, in compliance with financial regulations.

1.11 "Loyalty Program T&Cs" means the Vault Markets Loyalty Rewards Program Terms & Conditions, as published on the Website and amended from time to time.

1.12 "Micro Account" means an Account type on which volume is traded and recorded in micro lots.

1.13 "Mystery Box" means a digital reward box unlocked under these Terms & Conditions which, when opened in the Games Vault, reveals one (1) Prize.

1.14 "Open-By Date" means 23:59:59 SAST on Monday 30 November 2026.

1.15 "Organiser" means VaultMarkets (Pty) Ltd (registration number 2021/596850/07), a juristic representative of RocketX (Pty) Ltd (FSP No. 52142), the entity offering the Promotion and responsible for administering these Terms & Conditions.

1.16 "Prize" means the reward revealed when a Mystery Box is opened, as set out in Section 8.

1.17 "Promotion" means the Vault Markets Black Friday Mystery Box Promotion described in these Terms & Conditions.

1.18 "Qualifying Lot" means the unit of trading volume used to unlock a Mystery Box, calculated in accordance with Section 6.

1.19 "SAST" means South African Standard Time (UTC+2).

1.20 "Standard Lot" means the standard contract size for the relevant instrument as displayed on the Organiser's trading platform, being 100,000 units of the base currency for forex instruments.

1.21 "Trading Credit" means a non-withdrawable credit applied to a Client's Account by the Organiser, which may be used for trading only, as set out in clause 8.6.

1.22 "Verification Process" refers to the KYC and AML checks that Clients must successfully complete to take part in the Promotion.

1.23 "Website" means the official website of the Organiser.

2. Interpretation

2.1 Headings: The headings in these Terms & Conditions are for convenience only and shall not affect the interpretation of any provision.

2.2 Singular and Plural: Words denoting the singular shall include the plural and vice versa, unless the context requires otherwise.

2.3 Gender: Words denoting any gender shall include all genders.

2.4 References to Time: Any reference to time shall be to SAST, unless otherwise specified.

2.5 "Including": The word "including" shall be interpreted to mean "including, but not limited to", unless the context requires otherwise.

2.6 Language: These Terms & Conditions are drafted in English, and all communications between the Organiser and the Client regarding the Promotion shall be in English.

3. Introduction

3.1 The Vault Markets Black Friday Mystery Box Promotion (the "Promotion") is offered by Vault Markets (Pty) Ltd (the "Organiser") to reward eligible Clients for their trading activity during the Campaign Period.

3.2 The Promotion is run through the Vault Markets Loyalty Rewards Program and is supplementary to the Loyalty Program T&Cs. Where these Terms & Conditions conflict with the Loyalty Program T&Cs on any matter relating to the Promotion, these Terms & Conditions shall prevail.

3.3 Clients acknowledge and agree to these Terms & Conditions, and to the Loyalty Program T&Cs, by taking part in the Promotion.

4. Campaign Period

4.1 The Promotion runs from 00:00:00 SAST on Tuesday 24 November 2026 to 23:59:59 SAST on Friday 27 November 2026.

4.2 The Campaign Period consists of four (4) Campaign Days. Each Campaign Day is assessed separately, from 00:00:00 to 23:59:59 SAST.

4.3 Trades closed before the start or after the end of the Campaign Period do not count towards the Promotion, even if they were opened during it.

4.4 All Mystery Boxes unlocked during the Campaign Period must be opened in the Games Vault by the Open-By Date, being 23:59:59 SAST on Monday 30 November 2026.

5. Eligibility

5.1 To take part in the Promotion, a Client must:

1. be enrolled in, and opted in to, the Vault Markets Loyalty Rewards Program;
2. have successfully completed the Verification Process, including KYC and AML checks;
3. be at least 18 years old, or the legal age in their country of residence if higher; and
4. trade on an Account in good standing.

5.2 Employees, directors and contractors of the Organiser and its group companies, and of any agency or service provider involved in running the Promotion, and their immediate family members, are not eligible to take part.

5.3 Each Client may take part once only. Where a Client holds more than one Account, the trading volume on all of that Client's Accounts is added together for the purposes of Section 6, and the limits in Section 7 apply to the Client and not to each Account.

5.4 The Organiser reserves the right to refuse or revoke participation in the Promotion at its sole discretion, including where it reasonably suspects a breach of these Terms & Conditions.

6. Qualifying Lots

6.1 A Client unlocks one (1) Mystery Box on a Campaign Day by reaching at least one (1) Qualifying Lot in Closed Trades on that Campaign Day.

6.2 One (1) Qualifying Lot is reached by trading the following volume in Closed Trades:

Market	Volume equal to 1 Qualifying Lot	Each lot traded counts as
Forex, Gold, Silver, Oil and Indices	1 Standard Lot	1 Qualifying Lot
Mini indices (US30_x10, USTECH_x10, DE30_x10)	10 lots	0.1 Qualifying Lot
Synthetic indices (Volatility, Boom & Crash and other synthetic indices)	100 lots	0.01 Qualifying Lot

6.3 Volume traded on a Micro Account is first converted at a rate of **100 micro lots to 1 Standard Lot.** The rate for the relevant market in clause 6.2 then applies to the converted volume.

6.4 Volume across different markets, and across all of a Client's Accounts, is added together. For example, 0.5 lot of Gold (0.5 Qualifying Lot) plus 50 lots of Synthetic indices (0.5 Qualifying Lot) equals 1 Qualifying Lot.

6.5 A lot is not the same size in every market, so a flat target of 1 lot would not be fair across markets. The volumes in clause 6.2 are set so that 1 Qualifying Lot represents broadly comparable trading activity in each market.

6.6 Volume is counted once per position, on the volume closed. Opening and closing the same position does not count twice. Where a position is partly closed, only the volume closed on that Campaign Day counts.

6.7 Only Closed Trades that have been open for at least [insert minimum holding period, e.g. 2 minutes] count towards Qualifying Lots. Trades that are cancelled, reversed or adjusted by the Organiser for any reason, including pricing errors, do not count.

6.8 Progress does not carry over. Volume above 1 Qualifying Lot on a Campaign Day does not count towards any other Campaign Day, and volume below 1 Qualifying Lot on a Campaign Day is not added to the next Campaign Day.

6.9 The Organiser's trading records are final and binding for the purpose of calculating Qualifying Lots.

7. Mystery Boxes

7.1 A Client may unlock a maximum of one (1) Mystery Box per Campaign Day, and a maximum of three (3) Mystery Boxes in total during the Campaign Period. Once a Client has unlocked three (3) Mystery Boxes, no further Mystery Boxes can be unlocked.

7.2 Mystery Boxes are credited to the Client's Games Vault [in real time once 1 Qualifying Lot is reached / within 24 hours after the end of the Campaign Day].

7.3 Mystery Boxes must be opened in the Games Vault by the Open-By Date. Any Mystery Box not opened by the Open-By Date will be forfeited, and no Prize, replacement or compensation will be given.

7.4 Every Mystery Box contains one (1) Prize. Mystery Boxes have no cash value, are non-transferable and cannot be exchanged for cash or any other benefit.

8. Prizes

8.1 The Prizes available in the Promotion are:

Prize	Description	Number available
Grand prize	Sony PlayStation 5 [insert model, e.g. Standard / Digital / Pro]	1
Top prize	Grand Theft Auto VI for PlayStation 5	1
Top prize	Grand Theft Auto VI for Xbox Series X/S	1
Coins	25, 50 or 100 Coins	Unlimited

8.2 The Prize in each Mystery Box is allocated at random by the Organiser's loyalty platform at the time the Mystery Box is opened. The chance of receiving a particular Prize depends on the number of each Prize available and the number of Mystery Boxes opened. Once all units of a physical Prize have been awarded, Mystery Boxes opened after that point will contain one of the remaining Prizes.

8.3 Coins are credited to the Client's loyalty profile when the Mystery Box is opened. Coins have no cash value, are non-transferable, cannot be withdrawn or exchanged for cash, and are subject to clause 18.11 of the Loyalty Program T&Cs.

8.4 The Organiser will notify winners of a physical Prize using the telephone number and email address held on their Account. The Organiser will make up to three (3) attempts to contact each winner by telephone and/or email. If the winner does not respond after the third attempt, within [48 hours] of that attempt, the Prize will be forfeited and the Client will have no claim against the Organiser. Before a Prize is delivered, the winner must provide the information the Organiser reasonably requires, including proof of identity matching the Account holder.

8.5 Physical Prizes will be delivered free of charge to a physical address in the Republic of South Africa within thirty (30) days of the end of the Promotion on the Open-By Date, being by no later than 30 December 2026, provided the winner has responded and supplied the information required under

clause 8.4. Where delivery to a Client's location is not possible, the Organiser may substitute a prize of similar value at its discretion.

8.6 Trading Credit is non-withdrawable and non-transferable, may be used for trading only, and is subject to the Organiser's bonus terms published on the Website. Trading Credit may be removed from the Account if the Client requests a withdrawal [before meeting the applicable trading conditions].

8.7 Prizes cannot be exchanged for cash or transferred to another person. The platform version of Grand Theft Auto VI revealed in a Mystery Box is final and cannot be swapped for the other platform version. If a Prize becomes unavailable for reasons beyond the Organiser's control, the Organiser may substitute a prize of equal or greater value.

8.8 Physical Prizes are supplied with the manufacturer's standard warranty only. The Organiser is not responsible for any defect in, or the performance of, any physical Prize, and any warranty claim must be made with the manufacturer or retailer.

8.9 The Promotion is in no way sponsored, endorsed or administered by, or associated with, Sony Interactive Entertainment, Microsoft (Xbox), Rockstar Games or Take-Two Interactive. All trade marks belong to their respective owners.

8.10 With the winner's consent, the Organiser may publish the first name and surname initial of winners of physical Prizes on its Website and official social media channels. Winners may decline publication without affecting their Prize.

9. Fraud, Abuse & Disqualification

9.1 Any fraudulent, abusive or manipulative trading practice intended to generate volume for the Promotion will result in disqualification. This includes hedging between accounts (whether held by the same Client or by different Clients acting together), wash trading, opening and closing positions solely to generate volume, latency or arbitrage trading, and the use of multiple, duplicate or third-party accounts.

9.2 On disqualification, the Organiser may withhold or cancel any unopened Mystery Box, reverse any Coins or Trading Credit awarded, refuse to deliver any physical Prize and recover the value of any physical Prize already delivered.

9.3 Clause 9.1 of the Loyalty Program T&Cs applies to the Promotion as if repeated here.

10. Responsible Trading & Risk Warning

10.1 The Promotion is not a recommendation or advice to trade, or to trade any particular instrument or volume. Clients should not change their trading behaviour, increase their trading volume or trade beyond their financial means or risk appetite in order to unlock a Mystery Box.

10.2 Trading leveraged products such as CFDs, forex and synthetic indices carries a high level of risk and may not be suitable for all investors. Clients may lose some or all of the capital they invest. Clients should not speculate with money they cannot afford to lose and should be aware of the risks of trading on margin.

10.3 The Organiser does not provide tax advice. Clients are solely responsible for any tax arising from their participation in the Promotion, including the receipt of any Prize.

11. Amendments & Termination

11.1 The Organiser reserves the right to amend, suspend or end the Promotion, or these Terms & Conditions, at any time, with notice through its official communication channels. Any amendment will not reduce a Prize already revealed in an opened Mystery Box, except under Section 9.

11.2 Continued participation in the Promotion after an amendment constitutes acceptance of the amended Terms & Conditions.

12. Dispute Resolution

12.1 Any dispute regarding the Promotion must be submitted in writing to the Organiser's customer support team by no later than [insert date, e.g. 31 December 2026].

12.2 The Organiser will review and resolve disputes in accordance with its internal dispute resolution policy. Decisions may be escalated to the relevant dispute resolution forum, as set out in that policy.

13. Protection of Personal Information (POPIA)

13.1 By taking part in the Promotion, Clients consent to the collection, processing, storage and use of their personal information by the Organiser and its appointed loyalty platform provider, in accordance with the Protection of Personal Information Act 4 of 2013 ("POPIA"), for the purposes of administering the Promotion, verifying eligibility, contacting winners, delivering Prizes and meeting legal or regulatory obligations.

13.2 Section 15 of the Loyalty Program T&Cs applies to the Promotion as if repeated here.

14. General Provisions

14.1 These Terms & Conditions are governed by the laws of the Republic of South Africa, and Clients submit to the jurisdiction of the South African courts for any dispute arising from them.

14.2 If any provision of these Terms & Conditions is found to be invalid, illegal or unenforceable, that provision shall be severed and the remainder shall remain in full force and effect.

14.3 Failure by the Organiser to enforce any provision shall not be construed as a waiver of its right to enforce that or any other provision in the future.

14.4 In the event of any inconsistency between these Terms & Conditions and any marketing material, FAQs or communications relating to the Promotion, these Terms & Conditions shall prevail.

14.5 Sections 14 (Force Majeure), 16 (Indemnity) and 17 (Limitation of Liability) of the Loyalty Program T&Cs apply to the Promotion as if repeated here, with references to the "Program" read as references to the Promotion.

Risk warning: Trading Foreign Exchange (Forex) using Contracts for Differences (CFDs) is highly speculative and carries a high level of risk. It may not be suitable for all investors, and you may lose some or all of your invested capital. Do not speculate with money you cannot afford to lose, and make sure you are aware of the risks of trading on margin.

Regulatory information: VaultMarkets (Pty) Ltd is a company incorporated under the laws of South Africa with registration number 2021/596850/07, and is a duly authorised Juristic Representative of RocketX (Pty) Ltd. RocketX (Pty) Ltd (registration number 2020/824856/07) is licensed and regulated by the Financial Sector Conduct Authority (FSP No. 52142) and is an Over the Counter Derivatives Provider. Its registered office is at Flexisuites, 141 Corobay Avenue, Menlyn, Gauteng, 0181. RocketX (Pty) Ltd acts as the payment operator and paying agent for VaultMarkets.

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