



TERMS AND CONDITIONS

Updated: 1 October 2026

1. PROMOTER

The Vault Markets Raffle ("Raffle") is conducted by Vault Markets, operated under the applicable financial services and regulatory framework of RocketX (Pty) Ltd ("Vault Markets", "we", "us" or the "Promoter").

Participation in the Raffle is subject to these Terms and Conditions, together with the applicable Vault Markets client terms, trading terms and policies.

By participating in the Raffle, a participant agrees to be bound by these Terms and Conditions.

2. ELIGIBILITY

The Raffle is open to eligible Vault Markets clients who:

- are 18 years of age or older;
- hold an active and verified Vault Markets trading account;
- have successfully completed all applicable onboarding, identity verification and compliance requirements;
- are legally permitted to participate in the Raffle in their jurisdiction of residence; and
- are not otherwise excluded under these Terms and Conditions.

Directors, employees, agents, consultants and service providers of Vault Markets, RocketX (Pty) Ltd or any person directly involved in administering the Raffle, together with their immediate family members where applicable, may not participate.

Participation is void where prohibited by law.

3. RAFFLE PERIOD

The Raffle operates for the period communicated on the Vault Markets platform or relevant promotional material ("Raffle Period").

The applicable opening date, closing date, and closing time for each Raffle Period will be communicated on the Vault Markets platform or relevant promotional material.

No entries generated after the applicable closing time will qualify for that Raffle Period.

4. EARNING RAFFLE TICKETS

Eligible participants earn raffle tickets through qualifying trading activity during the Raffle Period in accordance with the Raffle Mission thresholds and ticket allocations displayed on the Vault Markets platform.

For Forex, Gold, Silver and Oil:

0.01 lot traded = 1 Raffle Trade Unit.

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Equivalent weightings may apply to other eligible instruments. The applicable weighting will be displayed on the Vault Markets platform or communicated to participants.

Only genuine, completed, and qualifying trading activity will count towards Raffle Trade Units.

Raffle Trade Units reset daily at 00:00 SAST. Tickets validly earned during the applicable Raffle Period remain entries in that Raffle unless otherwise expressly stated.

5. VM COINS AND ADDITIONAL ENTRIES

Eligible participants may exchange 10 VM Coins for one additional raffle ticket during the applicable Raffle Period.

Tickets obtained through the exchange of VM Coins constitute entries in the applicable Raffle on the same basis as other valid raffle tickets.

No participant will be required to pay an additional fee or consideration for the opportunity to participate in the Raffle, contrary to applicable law.

6. COMMUNITY PRIZE TIERS

The prize tier applicable to a Raffle is determined by the total number of qualifying tickets generated by all eligible participants during the Raffle Period.

The following thresholds apply:

- Bronze – 300,000 tickets: One winner.
- Silver – 650,000 tickets: Two winners.
- Gold – 900,000 tickets: Three winners.

Only the highest threshold achieved during the Raffle Period applies. Prize tiers are not cumulative.

If none of the published thresholds are reached, no prize tier will unlock, and no prize will be awarded for that Raffle Period.

7. PRIZES

If the Bronze threshold is achieved:

One winner will receive a JBL Flip 7 Bluetooth Speaker, with an indicative value of R1,500.

If the Silver threshold is achieved:

First Prize: Sony WH-CH720N Wireless Noise Cancelling Over-Ear Headphones (Black), with an indicative value of R2,500.

Second Prize: JBL Flip 7 Bluetooth Speaker, with an indicative value of R1,500.

If the Gold threshold is achieved:

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First Prize: Apple iPad (10th Generation), with an indicative value of R6,000.

Second Prize: Sony WH-CH720N Wireless Noise Cancelling Over-Ear Headphones (Black), with an indicative value of R2,500.

Third Prize: JBL Flip 7 Bluetooth Speaker, with an indicative value of R1,500.

Prize values are approximate for retail values and may vary.

Prizes are not transferable or exchangeable for cash unless Vault Markets expressly determine otherwise.

Where a stated product becomes unavailable for reasons outside the Promoter's reasonable control, the Promoter may substitute it with a product of substantially equivalent or greater value, subject to applicable law.

8. WINNER SELECTION

Winners will be selected randomly from all valid eligible tickets entered into the applicable Raffle.

Each qualifying ticket constitutes one entry into the draw.

The draw will be conducted using a random selection process under appropriate internal oversight.

A participant may not win more than one prize in the same Raffle unless expressly stated otherwise.

The Promoter's records relating to qualifying trades, Raffle Trade Units, valid tickets and any VM Coin exchanges for additional tickets will constitute the official record of participation, subject to correction of any manifest system or calculation error.

9. WINNER VERIFICATION AND NOTIFICATION

Potential winners will be contacted using the contact information registered against their Vault Markets account.

Before a prize is released, the Promoter may require a potential winner to:

- verify their identity;
- confirm their contact and delivery information;
- confirm continued compliance with these Terms and Conditions; and
- Provide any information reasonably required for regulatory, fraud prevention, or prize-fulfilment purposes.

A potential winner who cannot be contacted, fails to respond within 7 calendar days, fails the required verification process or is found to have been ineligible may forfeit the prize.

Where a prize is forfeited, the Promoter may conduct a replacement draw from the remaining eligible entries.

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10. PRIZE DELIVERY

Physical prizes will be delivered to the winner using the delivery information supplied and verified by the winner.

The Promoter will communicate the anticipated delivery arrangements directly to each verified winner.

The Promoter will not be responsible for delays resulting from incorrect information supplied by a winner or circumstances outside its reasonable control.

11. PROHIBITED CONDUCT

Participation must involve genuine trading activities.

Vault Markets may investigate activity reasonably suspected of involving fraud, manipulation, collusion, exploitation of technical errors, artificial generation of trading volume, multiple-account abuse or other conduct intended primarily to manipulate the Raffle.

Where an investigation establishes prohibited conduct, affected entries may be disqualified, and any associated prize may be forfeited, subject to applicable law and the participant being given a reasonable opportunity to respond where appropriate.

Normal legitimate trading strategies will not, merely because they generate Raffle Trade Units, constitute prohibited conduct.

12. TRADING RISK

Participation in the Raffle does not alter the risks associated with trading.

Participants should not trade, increase trading volume, assume additional exposure, or depart from their normal trading strategy solely for the purpose of earning Raffle tickets.

CFDs and other leveraged derivative products involve a high degree of risk, and losses may exceed the economic benefit of any promotional reward.

Nothing relating to the Raffle constitutes financial advice, a recommendation to trade, or a representation that any participant will make a profit.

13. TECHNICAL ERRORS AND CORRECTIONS

Where a technical, calculation or system error incorrectly allocates or displays Raffle Trade Units, tickets or eligibility, Vault Markets may correct the affected records to reflect the participant's actual qualifying activity.

No participant acquires an entitlement to tickets or a prize solely because of an obvious technical or display error.

Any correction will be supported by the underlying transaction and system records.

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14. PRIVACY

Personal information collected in connection with the Raffle will be processed for purposes including administration of the Raffle, verification of eligibility, winner selection, regulatory compliance, fraud prevention and prize fulfilment.

Personal information will be processed in accordance with applicable data protection legislation and the Vault Markets Privacy Policy.

A winner's name, image, or other personal information will not be used for promotional purposes without any consent required by applicable law.

15. CHANGES, SUSPENSION OR TERMINATION

Vault Markets may suspend, postpone, amend or terminate the Raffle were reasonably necessary due to fraud, technical failure, regulatory requirements, legal requirements or circumstances outside its reasonable control.

Any material change affecting participants will be communicated through an appropriate Vault Markets communication channel.

No amendment will retrospectively deprive a participant of a validly accrued entitlement except where required by law or necessary to correct fraud, abuse or manifest error.

16. LIABILITY

Nothing in these Terms and Conditions excludes or limits any liability or consumer rights that may not lawfully be excluded or limited.

Subject to applicable law, Vault Markets will not be responsible for loss arising from circumstances outside its reasonable control, including telecommunications failures, platform interruptions, third-party delivery failures or inaccurate information supplied by a participant.

Trading losses remain the responsibility of the participant and are not recoverable by reason of participation in the Raffle.

17. COMPLAINTS

Any query or complaint relating to the administration of the Raffle should first be submitted through the applicable Vault Markets complaints or customer-support channel.

Complaints relating to regulated financial services will be handled in accordance with the applicable complaints-management framework and regulatory requirements.

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Nothing in these Terms and Conditions limits a participant's right to refer a matter to an appropriate statutory or regulatory body where that right exists.

18. GENERAL

These Terms and Conditions must be read together with the applicable Vault Markets client agreement, trading terms, privacy policy and other applicable terms.

If there is an inconsistency between promotional marketing material and these Terms and Conditions regarding the administration of the Raffle, these Terms and Conditions will apply, subject to applicable law.

The Raffle and these Terms and Conditions are governed by the laws of the Republic of South Africa.

19. PROMOTER DETAILS

Vault Markets

Operated within the applicable regulatory framework of RocketX (Pty) Ltd.

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