



# PRIVACY POLICY

Vault Markets (Pty) Ltd

Date: 10 January 2024

Version: 1



## **1. Purpose**

This Privacy Policy outlines how Vault Markets (PTY) LTD collects, uses, discloses, and protects personal information obtained from clients, data subjects and visitors to our website. We are committed to protecting the privacy of our users and complying with applicable Protection of Personal Information Act 4 of 2013 (POPIA) and other data protection laws.

### **Information We Collect**

**Personal Information:** We may collect personal information, such as names, contact information (including email address and phone number), and identification details when users voluntarily provide it through our website forms or when contacting us.

**Usage Information:** We may collect non-personal information about users' interactions with our website, including IP addresses, browser types, referring pages, and pages visited. This data is used for statistical analysis and improving our website's functionality.

## **2. Disclosure of Information**

We do not sell or rent personal information to third parties.

## **3. Data Security**

We take reasonable steps to protect the security and confidentiality of personal information. However, no data transmission over the internet is completely secure, and we cannot guarantee the security of user data.

## **4. Cookies**

Our website may use cookies to enhance the user experience. Users can control cookie preferences through their browser settings. Please refer to our Cookie Policy for more details.

## **5. Links to Other Websites**

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. Users should review the privacy policies of external sites they visit.

## **6. Principles of POPIA Compliance**

### **6.1 Accountability**

*Vault Markets is a Juristic Representative of RocketX (Pty) Ltd, a company duly incorporated under the laws of South Africa, with company number 2020/824856/07, an authorised financial services provider, licensed and regulated by the Financial Sector Conduct Authority (FSCA) in South Africa. RocketX is an Over the Counter Derivatives Provider, with FSP No: 52142.*



Vault Markets is committed to maintaining accountability for the processing of personal information and ensuring compliance with POPIA.

## **6.2 Processing Limitation**

Personal information will only be processed for legitimate purposes, and we will ensure that the processing is lawful, adequate, and relevant.

## **6.3 Purpose Specification**

Vault Markets will specify the purposes for which personal information is collected, and data subjects will be informed of these purposes.

## **6.4 Data Minimization**

We will only collect and process personal information that is necessary for the intended purpose and will not retain it for longer than required.

## **6.5 Information Quality**

We will take reasonable steps to ensure that personal information is accurate, complete, and up-to-date.

## **6.6 Openness and Transparency**

Vault Markets will be transparent about how personal information is processed, and data subjects have the right to access their personal information.

## **6.7 Security Safeguards**

We will implement appropriate security measures to protect personal information against unauthorized access, disclosure, or loss.

## **6.8 Data Subject Participation**

Data subjects have the right to access, correct, or request the deletion of their personal information, and Vault Markets will facilitate these rights.

# **7. Roles and Responsibilities**

## **7.1 Data Protection Officer (DPO)**

Vault Markets has a designated Information Officer responsible for overseeing POPIA compliance and acting as a point of contact for data subjects.

## **7.2 Employees and Contractors**

All employees and contractors must adhere to this policy and report any potential breaches or concerns to the Information Officer.



## **8. Cross Border Transfer Practices**

Although we don't perform any cross-border transfers of information, In the event that we may need to conduct any cross-border transfers, we will take reasonable steps to implement appropriate safeguards to protect your personal information during cross-border transfers. These safeguards may include contractual agreements, data protection impact assessments, or other measures designed to ensure the security and confidentiality of your information.

We will adhere to applicable data protection laws and regulations if transferring personal information across borders. In cases where specific contractual or legal mechanisms are required for cross-border data transfers, we will take necessary steps to comply with such requirements.

Prior to such any changes in our cross-border transfer practices, we may update this clause to reflect changes in our cross-border transfer practices. We will provide notice of any material changes and seek your consent if required by applicable laws.

## **9. Data Breach Response**

### **9.1 Reporting**

Any suspected or actual data breaches must be reported immediately to the DPO and, if necessary, to the relevant regulatory authorities.

### **9.2 Investigation and Notification**

Vault Markets will promptly investigate data breaches and, if required by law, notify affected data subjects and regulatory authorities.

## **10. Training and Awareness**

Vault Markets will provide training to employees and contractors on their responsibilities under POPIA and the importance of data protection and maintain ongoing awareness campaigns to educate employees about data protection best practices.

## **11. Updates to our Policy**

We may update this Privacy Policy to reflect changes in our data handling practices or legal requirements. The updated policy will be posted on our website with a revised "Last Updated" date.

## **12. Contact Us**

If you have any questions or concerns regarding this Privacy Policy or your personal information,



please contact us at [help@vaultmarkets.trade](mailto:help@vaultmarkets.trade)

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